

Report to: East Sussex Health & Wellbeing Board

Date of meeting: 19 December 2017

By: Director of Adult Social Care & Health

Title: Care Quality Commission Local Area Review – next steps and timeline

Purpose: To provide a summary of next steps and the timeline leading up to Local Improvement Summit and publication of the report

Recommendations:

The Board is recommended to:

- 1. Note the timeline for next steps leading up to publication of the findings from the East Sussex Local Area Review.**
 - 2. Agree to a virtual sign off process for the Care Quality Commission (CQC) Action Plan following the summit and prior to it being submitted to CQC.**
 - 3. Agree to an Action Plan update report being brought to the 13 March 2018 Board and the frequency of update reports it requires thereafter.**
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1. Background

1.1 East Sussex was selected to participate in the first round of Care Quality Commission (CQC) local system reviews that have been taking place in the latter half of 2017/18. The reviews, exercised under Section 48 powers, are whole system and conducted on the Local Authority footprint, with the Local Authority being requested to coordinate the input of partners and leaders from across the health and social care system.¹

1.2 The focus of the review was the interface between health and social care, and the outcomes for older people (65+ and including those living with dementia) moving through the system. There was an assessment of the governance in place for the management of resources and of commissioning across the interface; however specialist commissioning and Mental Health Services were not in scope for review.

2. Supporting information

2.1 CQC Reviewers visited East Sussex twice during the course of the review:

- 23-25 October pre-site visit: meetings were undertaken with system leaders and workshops held with people who use services, carers, and independent and voluntary sector providers – the schedule conducted for the October visit is attached at Appendix 1 for information.
- 13-17 November site visit: 14 reviewers attended in total representing CQC and Specialist Advisors from local government and health. Visits were undertaken across acute hospital sites, community hospital and intermediate care sites, walk-in centres, a residential home and St Wilfrid's Hospice. In addition, staff from across health and social care were interviewed and further interviews were undertaken with system leaders. The final schedule of interviews and visits undertaken during the November review is attached at Appendix 2 for information.

2.2 A system leaders plenary feedback session, led by the lead CQC reviewer Wendy Dixon, took place on Friday 17 November with representatives from East Sussex County Council; East Sussex Healthcare Trust; Eastbourne, Hailsham & Seaford, and Hastings & Rother Clinical Commissioning Groups; High Weald Lewes Havens Clinical Commissioning Group, and; Sussex

¹ Letter from Sir David Behan to Becky Shaw, Chief Executive ESCC, 31 July 2017

Community NHS Foundation Trust. Initial verbal feedback was provided at the meeting, ahead of the draft report being issued on 18 December.

3. Timeline and next steps

3.1 The confirmed timeline for the report and action plan (which is owned by the Health & Wellbeing Board) is as follows:

Monday 18 December	CQC will issue the draft report to East Sussex County Council
Monday 18 December – Monday 8 January	Factual accuracy check of draft report
Monday 29 January	CQC issue final report to the people attending the East Sussex summit
Tuesday 30 January	East Sussex Summit <ul style="list-style-type: none">• CQC present their recommendations• 'System' presents summary response to the recommendations• The Summit starts the process of action planning• NHSI and NHSE attend the summit• SCIE facilitate the summit
1 Feb onwards	20 days to complete and submit action plan to CQC <ul style="list-style-type: none">• Action plan will be shared with all key partners for input and sign off• Health and Wellbeing Board oversee implementation of the action plan

4. Conclusions and recommendations

4.1 The Board is recommended to note the timeline for next steps leading up to publication of the findings from the East Sussex Local Area Review, as set out above.

4.2 The next scheduled meeting of the Health & Wellbeing Board is 13 March. The Board is therefore recommended to agree to a virtual sign off process for the CQC Action Plan following the summit on 30 January 2018 and prior to it being submitted to the CQC.

4.3 The Board is recommended to agree to an Action Plan update report being brought to the March 2018 Board and the frequency of update reports it requires thereafter.

Keith Hinkley
Director of Adult Social Care & Health
East Sussex County Council

Contact Officer: Samantha Williams
Tel. No.: 01273 482115
Email: samantha.williams@eastsussex.gov.uk

Contact Officer: Bianca Byrne
Tel. No.: 01273 336656
Email: bianca.byrne@eastsussex.gov.uk

BACKGROUND DOCUMENTS

Appendix 1: 24 & 25 October Information Packs

Appendix 2: East Sussex November Site Visit Timetable